

# Getting Started with Library eBooks and Audiobooks



## 1) Do you have an Independence Public Library card?

- Confirm that you have a valid Independence Public Library card and know your number.

## 2) Go to the NEIBORS website.

- Go to the Library's website at [www.independence.lib.ia.us](http://www.independence.lib.ia.us) and click on the NEIBORS graphic to go to the website for downloading audiobooks and ebooks.

## 3) Use the online help features of NEIBORS to check the compatibility of your devices and to download the free software necessary to access NEIBORS audiobooks and eBooks.

- "My HELP" feature
  - Use the "My HELP" feature on the upper left side of the screen to help you get started. This feature guides you through the steps to determine what software you need to download to your computer or mobile device and, if necessary, how to "authorize" your computer and other devices. You may be prompted to perform a one-time security upgrade when using a Windows computer.
- See known compatible devices and the formats they support
  - If you would like to see a listing of all known compatible devices and the formats they support, go to the OverDrive Resource Center:  
<http://www.overdrive.com/resources/drc/>
- "Quick Start Guide" feature
  - For additional help, use the "Quick Start Guide" towards the upper left hand side of the NEIBORS home page
- Frequently asked questions
  - Click on the "Help" tab along the top banner and see answers to frequently asked questions.

## 4) Visit NEIBORS, Sign In, and Search for Books

- If you aren't already at the NEIBORS website, then go to the Library's website at [www.independence.lib.ia.us](http://www.independence.lib.ia.us) and click on the "NEIBORS" graphic.
- Sign in to NEIBORS.
  - Click Sign In found in the gray bar close to the top of the page.
  - Select "Libraries H-O"
  - Type in your Library card number (found on the back of your library card...or call us 334-2470)
  - Click Login
- Search or browse the website for titles in which you are interested.

- Place yourself on a waiting list for any titles that are already checked out by someone else (you can view how many patrons are currently on the waiting list). You will receive an e-mail when your item is ready for you to check out.

#### **5) Check out your audiobooks and eBooks.**

- When ready, you can choose to check out (up to 2 titles can be checked out at a time).
  - Select the available titles you want to check out by clicking on Add to Cart (make sure you select the correct format for your device). The titles will be available for you to checkout for 30 minutes.
  - Click Proceed to Checkout.
  - Click on Confirm Checkout.

#### **6) Download the audiobooks and eBooks to your computer or mobile device.**

- Follow the prompts to download the digital media to your computer or mobile device.

#### **7) Enjoy your digital media!**

- Come back to the NEIBORS website and rate the books you check out.
- eBooks can be returned early so you can check out more!
- Audiobooks cannot be returned early, but most have only a 7-day check out period.

**If you have questions, ask us!**